

**TECHNICAL EVALUATION REPORT**  
**(As Per Rule 35 of PP Rules, 2004)**

1. Name of Procuring Agency: State Bank of Pakistan
2. Method of Procurement: Rule 36 (b) of PPR 2004
3. Title of Procurement: Deployment and Managed Operations of a Unified Cloud-Based Contact Center Solution on a Turnkey Basis
4. Tender Inquiry No.: GSD (PROC-I)/ 398665 / Cloud / Call Center /2026
5. PPRA Ref. No. (TSE): TS0000004503E
6. Date & Time of Bid Closing: 05-05-2026 – 11:00 AM
7. Date & Time of Bid Opening: 05-05-2026 – 11:30 AM
8. No of Bids Received: 05 (Five)
9. Criteria for Bid Evaluation: Compliance Based
10. Details of Bid(s) Evaluation:

#	Bidder	Technical Marks (if applicable)	Rule/Regulation/SBD*/Policy/ Basis for Technical Rejection / Acceptance as per Rule 35 of PP Rules, 2004.
1.	M/s DWP Technologies Pvt. Ltd.	-	Eligible & Compliant
2.	M/s Commtel	-	Eligible & Compliant
3.	M/s CMPak Ltd.	-	<b>Ineligible</b> <i>(Due to non-conformity with point 'a', 'c', 'f' &amp; 'h' of Form T12 of Section VI of Bidding Documents)</i>
4.	M/s C Square Consulting Pvt. Ltd.	-	<b>Ineligible</b> <i>(Due to non-conformity with point 'a', 'b', 'c' &amp; 'f' of Form T12 of Section VI of Bidding Documents)</i>
5.	M/s Convex Interactive Pvt. Ltd.	-	<b>Ineligible</b> <i>(Due to non-conformity with point 'c' &amp; 'e' of Form T12 of Section VI of Bidding Documents)</i>

11. Any other additional / supporting information, the procuring agency may like to share.

Signature: .....

Official Stamp: .....

